



Finglas Youth Resource Centre Donor Charter

The Finglas Youth Resource Centre CLG is committed to treating all donors with respect, honesty, and openness. We guarantee that all fundraising carried out by or on behalf of our charity will comply with the Guidelines for Charitable Organisations on Fundraising from the Public (Charities Regulator, 2017).

As a donor to the Finglas Youth Resource Centre CLG, you have the right to:

1. Information & Transparency

- Be informed of our mission, and of how we intend to use donated resources.
- Receive timely, truthful, and accurate answers to any questions you have about our service or proposed project and how its financed.

2. Use of Funds

- Have your donation applied for the purposes for which it was given.
- Receive appropriate acknowledgment and recognition of your gift.
- Be assured that financial affairs of the charity are conducted with transparency and accountability.

3. Respect & Privacy

- Be treated with respect and without pressure when considering a donation.
- Have your right to privacy respected and your personal data handled in compliance with GDPR.
- Choose to remain anonymous if you wish.

4. Communication & Control

- Be assured your details will not be shared with third parties without your consent.
- FYRC does not hold mailing lists for future any requests
- Access information on our latest annual accounts and reports.

5. Complaints

- Raise a concern or complaint about fundraising activities and have it addressed promptly, fairly, and transparently in accordance with our **Complaints Policy**.